

Mr. George Williamson, Executive Officer
Shasta LAFCO
1255 East Street, Suite 201
Redding, CA 96001

March 26, 2017

SUBJECT: Written comments for the County Service Area #6 – Jones Valley Municipal Services Review

Dear Mr. Williamson;

I am a water ratepayer located in CSA #6. I am submitting the following at the request of fellow CSA #6 ratepayers that did not see the March 15, 2017 one-time Notice in the legal section of the Record Searchlight regarding the MSR Hearing and acceptance of written comments for the Jones Valley CSA. Because other concerned ratepayers only heard of the CSA #6 MSR at a community meeting on March 23, 2017, I have been asked to submit current MSR comments on County CSA #6 management practices, past documents from the December 18, 2014 CSA #6 Hearing, and the Reconsideration documents after all public comments (written and spoken) were omitted from the December 18, 2014 MSR Report. Though Service Providers are advised to encourage public participation in the MSR process by sending out Hearing Notices and request for comments on the draft MSR report in utility bills, Shasta County has chosen not to do so. I have also been asked to request that your MSR report not be finalized until after speaker comments are heard and considered at the Shasta LAFCO Hearing scheduled for April 6, 2017.

We are sorry to report to Shasta LAFCO that County Public Works' management, infrastructure, and community trust has continued to deteriorate in CSA #6. Excessive water loss (15 million gallons for 2016); a State Violation Notice for failure by the County to monitor water as per plan; system water filter media not changed in 19 years resulting in an urgent \$35,000 expense to CSA #6 for media replacement, in addition to additional engineering costs; a proposed water rate increase in each of the next 4 years that increase the CSA #6 current annual budget from \$175,176 to a year 4 annual budget of \$269,453, an increase of \$94,277 over 4 years; and new Public Works' staff charges of over \$4,000 to CSA #6 (Project # 111029) to answer Grand Jury questions. In addition, none of the 6 Issues/Concerns and Proposed Actions described in the community's 2014 MSR Addendum rejected by Shasta LAFCO have been addressed by County Supervisors, the County Executive Office, or the County Public Works Director (see attached April 1, 2015 Addendum).

In order for Shasta LAFCO to accomplish the Legislative intent of AB 2838 Public Comment must be included in the CSA #6 MSR report. If Public Comments are not to be included in the MSR process then the CKH Act should be rescinded by the California Legislature to avoid wasting taxpayer money.

On behalf of the CSA #6 – Jones Valley Water ratepayers, I am requesting that our comments, here-in and at the Hearing on April 6, 2017, be considered for inclusion in our final MSR report.

Respectively submitted,

Steve Boyd; 13766 Green Mt. Trail; Redding, CA 96003

**April 2015 Addendum presented to LAFCO for inclusion in the
CSA #6 MSR of December 18, 2014. Rejected by Shasta LAFCO
Commission**

Greetings Commissioners; I am Steven Boyd - Elk Trail resident and CSA #6 water ratepayer.

The Elk Trail community and team effort that I participated in made many sacrifices of time and money in the 10 years it took to end the quality-of-life hardships being experienced due to unreliable and unhealthy water from area wells.

The community contributed and spent \$11,000 securing it's own supply of water, along with developing the relationships that resulted in major project funding in the form of 4 grants and one loan. The Elk Trail project paid for bringing the CSA #6 water treatment process up to current State Standards. We paid to increase the lake pumping capacity from 2-40 horse power pumps to 3-60 horse power pumps. Inadequate PG&E power was increased to meet the demand of the existing pumping station along with the new pumps. USFS permits that had expired in 2003 and had not been renewed, were made current. Two additional large water storage tanks were added to the system along with new fire protection for the South side of the district. And after a long and hard fight, we reduced the County's estimated \$150 per parcel / per month Tax Assessment cost to property owners, down to a reasonable \$49 per month.

I hope that you can see and understand why our investments in joining the CSA #6 water district need to be supported by a continued effort to guide effective and efficient improvements. As one example: Everyone should clearly believe that a 15,200,000 gallon CSA #6 annual water loss for 2014 needs attention. That is 46.6 acre feet of unaccountable water that the cost of purchasing, pumping, treating, filtering, and conveying is currently being paid for by the ratepayers with no benefit.

Your approval today of the simple Municipal Services Review addendum, created from public input, will serve as a plan forward for CSA #6. Grant funding opportunities for continued infrastructure improvements could be increased because of your action.

Thank you for your consideration on adding our addendum to your LAFCO Municipal Services Review report.

Attach B

EXHIBIT _____

ADDENDUM TO SHASTA LAFCO'S MUNICIPAL SERVICES REVIEW FOR COUNTY SERVICE AREA #6 - JONES VALLEY WATER

Issues/Concerns

1.) Since giving support to the Elk Trail expansion of CSA #6, the relationship between the County and the Community Advisory Board has been deteriorating. Community members that are volunteering their time and resources to serve the local property owners/ratepayers and the County Water Administrators have met with unfavorable County remarks and actions.

2.) Financial documents and charges that affect the water rates charged by the County are unclear and not understood.

3.) County water losses in CSA #6 that have been paid for by the water ratepayers have been extremely high for years. 15,200,803 gallons lost reported by County for 2014.

4.) Monthly CSA #6/County meetings that were providing timely exchanges between County Public Works and the CAB have been changed by the County to quarterly, against the wishes of the CAB.

5.) The Silverthorn Subdivision with 73 home sites that are served by old 3" metal water piping and sub-standard fire protection needs an infrastructure up-grade.

6.) CSA #6 administrative focus has been co-mingled with other Public Works responsibilities that appear to have higher priorities.

Future Proposed Actions

1.) Encourage the Board of Supervisors, acting in their roll as the County Water Agency to confirm their recognition and acceptance of Resolution 84-6 that places value in the efforts of the CSA #6 Community Advisory Board.

2.) Work with the County to create clear, useful, and understandable financial documents that can be used by the CAB to make decisions and recommendations to County water administrators.

3.) Request that the County contract with a leak detection company to locate and identify the source of the continued excessive water losses. Have control meters strategically placed to isolate flow discrepancies. Then identify possible funding sources to make the necessary

improvements. Funding and assistance resources are known and will be made available to the County.

4.) Continue the effort to return the quarterly CSA #6 meetings attended by the County to monthly meetings continuing to be held by the CAB. If this is not successful, then request time on the Board of Supervisor's Agenda to keep them informed (as the Shasta County Water Agency Board) of the CAB' monthly decisions and actions.

5.) Work closely with the County and homeowners to seek grant funding for Silverthorn infrastructure improvement.

6.) Shasta County's water future is critical to growth and quality-of-life. Continue to identify and research any option that will assist the County with improving CSA #6 water management.

April 1, 2015 - I am a current CSA #6 Community Advisory Board member in support of this Municipal Services Review Addendum. Signatures:

Bert Stead - Chair CSA-6

Nancy Allen

Larry Chowd

Michael Adams, Secretary CSA #6

Melvin Fisher CSA #6

Roy Vincent CSA-6

Public Comments for consideration and inclusion in the County Service Area #6 - Jones Valley Water Municipal Service Review Draft Dated February 2017

Beginning on page 2 and extending on page 3: **Service Review Determinations** needs to have a better defined opportunity for Public Comment to be considered. Number 7: “Any other matter affecting or related to effective or efficient service delivery as required by Commission policy” should highlight the need for Public Comment, good as well as concerns. “Encouraging stakeholder cooperation in MSR preparation” is a discouraging statement even if true.

On page 3: **Review Methods** needs to include public input. Both support and proven problems need to be part of the discussion if future adjustments/improvements are to take place.

On page 4: **Governance under the Jones Valley Agency Profile** identifies that Board Meetings are held monthly. Not true. Shasta County Supervisors reduced the Jones Valley Community Advisory Board (CAB) meetings from monthly to quarterly against the desire of the CAB and contrary to the County approved CSA #6 By-Laws that require meeting be held on the first Wednesday of every month.

On page 5: **District Overview** includes the statement “A municipal service review for the City was previously conducted in 2014”. Jones Valley/CSA #6 is not a city and it should be noted that all Public Comment was excluded from the 2014 MSR Report.

Additionally on page 5: **Governance Structure** states “a Community Advisory Board (CAB) consisting of seven (7) members serve as a liaison between district residents and the County”. This might sound good but it is not true. The CSA #6 has not had 7 CAB members for years. The CAB Chairman has requested for a very long time that the Board of Supervisors reduce the CAB to 5 members so a quorum of 3 members could conduct a business meeting. Additionally, the monthly CAB meetings being reduced by the County Board of Supervisors to quarterly meetings has been determined by some to be a waste of the CAB’s time. Volunteers for the CAB positions, as well as community attendance for the meetings, have dwindled to a point of near extinction for the CAB. In Table 2, Melvin Fisher is unable to attend meetings, leaving the CAB with 4 members and no apparent interest by the Board of Supervisors to resolve the dilemma.

On page 8: **Disadvantaged Unincorporated Communities** identifies a CSA #6 MHI of \$41,948. At a County Public Works’ community meeting held on March 23, 2017 to present proposed water rate increases in each of the next 4 years Public Works’ staff listed the MHI for CSA #6 at \$44,461. There is an opportunity for a no-cost-to-the-County MHI survey (by RCAC) to establish an accurate figure needed for grant applications to correct infrastructure decay.

On page 9: **Water Treatment, Storage, and Distribution** ten storage tanks are reported when only 4 storage tanks are known. Also under the same heading on page 10 it is reported that an \$875,000 grant was used for CSA #6 infrastructure and system expansions. The correct figures include a \$2,000,000

USDA-Rural Development grant, a \$3,500,000 grant from the State Revolving Fund, and a 30-year no-interest loan of \$3,365,132 from the State Revolving Fund.

Under **System Monitoring** it is noted that the last Consumer Confidence Report was issued in 2015, nothing noted for 2016. That may be due to a 2016 State Violation Notice for failure to monitor water quality as per approved plan.

In **Infrastructure Needs and Deficiencies** there is no mention of a 2016 water loss of 14,988,284 gallons and other costly CSA #6 deficiencies.

As to **Shasta LAFCO's MSR Determinations**: There are numerous CSA #6 management deficiencies not included in the CSA #6 Draft Report. Expect a variety of additional issues to be identified by speakers at the April 6, 2017 LAFCO Hearing. For a meaningful, factual, truthful CSA #6 MSR report, a discussion between Shasta LAFCO, Shasta County Public Works, the County Executive Office, the Community Advisory Board, and concerned ratepayers must take place before a final MSR is approved by Shasta LAFCO.



Shasta County

DEPARTMENT OF PUBLIC WORKS

1855 PLACER STREET
 REDDING, CA 96001-1759
 530.225.5661 530.225.5667 FAX
 800.479.8022 California Relay Service at 700 or 800.735.2922

PATRICK J. MINTURN, DIRECTOR
 C. TROY BARTOLOMEI, DEPUTY
 SCOTT G. WAHL, DEPUTY

March 9, 2017

CSA 010006

Subject: Proposed Water Rate Increase

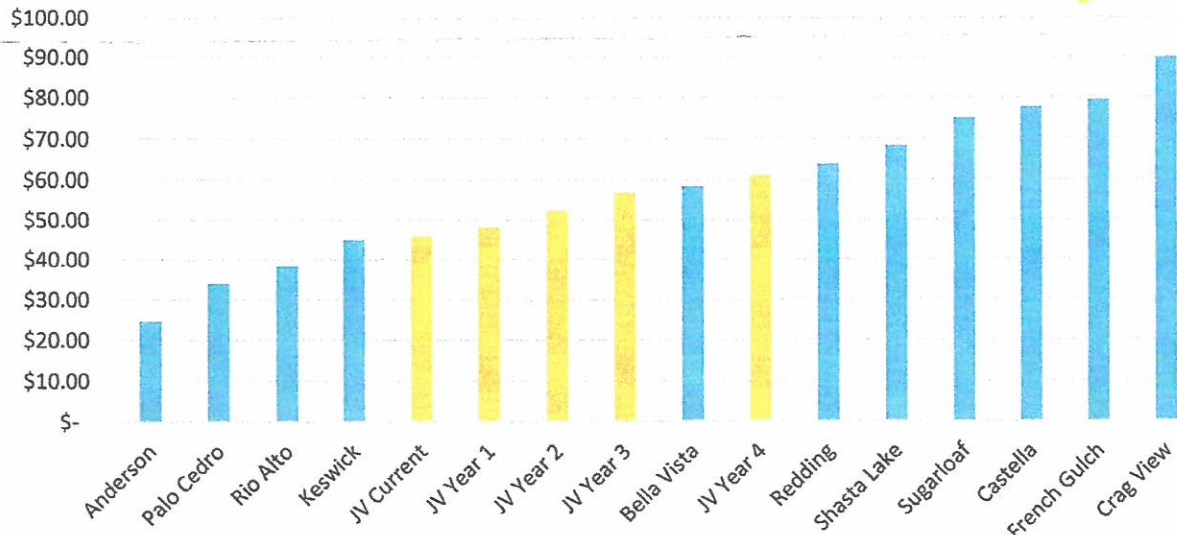
This letter is to advise our customers that costs have exceeded revenue in County Service Area No. 6 – Jones Valley (CSA). Non-drought rates were last raised in 2012. Rains have generated cloudy lake water which is difficult to treat. Older water filters require media replacement. The water system requires \$269,000 annually to meet these operational costs with minimal set-asides for depreciation. Water use declined through the drought. Only about \$175,000 is currently collected. Proposed rates and comparisons to other local water districts are shown below. At full implementation, the median rate will have increased at an annual rate of 3.2% since 2012.

	Current	Year 1	Year 2	Year 3	Year 4
Base Rate*	\$33.95	\$47.65	\$51.95	\$56.25	\$60.45
Per 100 Gallon^	\$0.23	\$0.23	\$0.25	\$0.27	\$0.29
Average Bi-Monthly	\$58.85	\$66.05	\$71.95	\$77.85	\$83.65
Percent Increase	-	12.2%	8.9%	8.2%	7.5%
Median Bi-Monthly	\$45.91	\$48.11	\$52.45	\$56.79	\$61.03
Percent Increase	-	5.0%	9.0%	8.3%	7.4%
Revenue	\$175,176	\$216,001	\$230,962	\$255,686	\$269,453

* Base Rate amount to increase from 2,000 to 7,000 gallons bi-monthly. ^ Non-drought years.

Local Water Bill Comparison
 Median use = 7,140 gallons bi-monthly

\$94,277 BUDGET INCREASE FOR CSA #6




CSA 6 Proposed Water Rate Increase
March 9, 2017
Page 2 of 2

A Rate Report has been prepared and is available by mail or at the Public Works offices. The proposed rate increase was discussed at the March meeting of the Community Advisory Board. A public meeting will be held at the Jones Valley Fire Hall at 6:30 p.m. on Thursday, March 23, 2017. The County invites your attendance and thoughtful input on the schedule and fee structure.

If you would like more information, please call (530) 225-5661 or stop by the Public Works offices at 1855 Placer Street in Redding and come upstairs to the Development Services Division.

Sincerely,

Patrick J. Minturn, Director

By 
Eric B. Wedemeyer, Supervising Engineer
Development Services Division

EBW/ldr

**Documents and presentations presented at the
December 18, 2014 Shasta LAFCO MSR Hearing**

Jan Lopez

From: Steve Boyd <sdb@shasta.com>
Sent: Saturday, December 13, 2014 7:22 AM
To: Jan Lopez
Subject: CSA #6 MSR

Executive Officer, Jan Lopez;

The following is in response to a request for public comment on Shasta County Supervisors' management of County Service Area #6 - Jones Valley Water - to be included in Shasta LAFCO's Municipal Service Review for the water district.

After two devastating wildfires and an eight year struggle with Shasta County to end the health and safety issues affecting the quality-of-life for our neighborhoods, the Elk Trail community finally acquired relief from failing and contaminated water wells by successfully overcoming County Service Area (CSA) #6 County management challenges and joining the Jones Valley water and fire protection system.

Though being told by County Public Works that there was "no water and funding available" for the CSA #6 improvement and expansion project, a team of community project supporters successfully located and secured a new water right for the County (that the County rejected) along with identifying and negotiating funding opportunities with State and Federal sources.

County Public Works' attempts to discourage, defeat, delay, and punish those actively supporting and advancing the CSA #6 improvement and expansion project to include the Elk Trail neighborhoods, were overcome by cash donations from residents and property owners, political intervention, cooperation from funding sources, contributions from organizations like the Rural Community Assistance Corporation, and uncountable time and expense from the community working team.

Over the course of the Elk Trail project a number of CSA #6 management problems were exposed. To identify a few: Long expired permit (from 2003) for CSA # 6 operations and facilities located on U.S. Forest Service land; non-compliant water treatment, inadequate power to run the Lake pumps; overflowing water tanks in the existing system that made a small stream run at times during the summer; aging infrastructure that required frequent and expensive County Public Works' CSA #6 repairs; etc.

The Elk Trail project required that the Forest Service permits be made current; paid to bring the water system treatment up to current standards; more than doubled the water system pumping capacity (from 2 - 40 hp pumps to 3 - 60 hp pumps for 196 additional potential connections), added substantial water storage to the existing system, and brought adequate power to the lake pumps, along with other system improvements.

Unfortunately, CSA #6 problems did not end with the successful completion of the Elk Trail water and fire protection expansion project. An extremely wasteful and expensive district water loss remains that is billed to the CSA #6 ratepayers. Public Works' staff has been reluctant to identify and justify the location and work that employees are charging to the district. The relationship between the County's water administrators and the Community Advisory Board (CAB) for CSA #6 has deteriorated greatly with Public Works' staff, along with a Supervisor or two, publicly identifying the low-importance of the roll that the Advisory Board members volunteer their time for. Where the County Water Agency staff previously attended monthly CAB meetings as part of their general budgeted duties, County staff now bills the CSA for time attending meetings and even reading emails.

We are not unreasonable people. We greatly appreciate the end to living with unhealthy and unreliable water and fire protection. However, no family living without adequate water in Shasta County should ever have to experience years of County challenges to getting improvements to their quality-of-life as it relates to water.

County Public Works shoulders a vast responsibility for administering a heavy load of County services (roads, landfills, airports, zoning changes, vehicle fleet management, buildings, etc. etc. etc.). The management of the Shasta County Water Agency and the included CSAs should not be one of them. Water needs to be elevated to at least the level of public transportation and should follow the path of the Regional Transportation Planning Agency away from Public Works.

I would like the current LAFCO Municipal Services Review to reflect on problem solving solutions other than that presented by Supervisor/Commissioner Baugh when he suggests that if CSA #6 does not like the County treatment, then the Jones Valley water district should become a Community Service District (CSD) independent of County administration. Transferring the burden resulting from years of system neglect from the County to Jones Valley water ratepayers would not be sensible even if a viable economy-of-scale existed (and it does not). There are other options for improvement benefits to all participants.

The Shasta County Water Agency/County Service Area/Community Advisory Board/ structure is a good one with dedicated and focused management. The structure served the County well in the past when the Water Agency was an independent County Department and only had the development of water resources as its mission. The most recent additions to the CSA structure were CSDs that were struggling and needed the assistance of shared resources that could be provided by the County. These CSDs are the bellwethers.

With water being of such importance to Shasta County's future, it is time to take a serious look at the water management options. There are highly-qualified organizations that could conduct a no-cost-to-the County, in-depth study and issue a report to the County Supervisors for a suggested future path forward. CSA #6 needs this study; the Shasta County Water Agency needs this study. Our team would welcome the opportunity to work with the County to secure a study.

I appreciate the LAFCO work and the opportunity for discussion on CSA #6's Municipal Services Review.

Steve Boyd
13766 Green Mountain Trail
Redding, CA 96003

Presentation to Shasta LAFCO Commission on CSA #6 Municipal Service Review - 12/18/14

Good morning; I am Steve Boyd. A water subscriber and ratepayer of County Service Area #6 - Jones Valley water - I live in the Elk Trail community.

My family rented for 5 years the home we ultimately purchased 16 years ago. At the time of purchase our well was producing 4 gallons per minute. Over time we watched our well, along with others in the area, begin to fail as new houses and wells were permitted in the neighborhood.

The County's Jones Valley water line that bisected our Elk Trail subdivisions quickly became the most viable solution to end our water related quality-of-life hardships. I am delighted to say that after 8 years and many challenges, our properties now have reliable water and fire protection available.

Looking forward for CSA #6 there are still the issues of excessive and costly water loss, aging infrastructure, a discouraged Community Advisory Board, and County Public Works management with a heavy load of responsibilities and priorities other than water.

Forming a Jones Valley Community Service District as suggested by the County might appear to be in the best interest of the County but current trends are for consolidating water districts and sharing resources. Examples are the most recent additions to the CSA structure that were former Community Service Districts.

What is needed in the months ahead for CSA #6 is an in-depth look at how the County's water management can be more responsive to future water requirements. There is at least one qualified organization identified by the legislature that has its own funding sources that could assist with identifying options for beneficial future County water management. The County Supervisors have been asked to work with our team on acquiring this no-cost-to-the-County water management study.

I understand the chain of authority between the Shasta County Supervisors that are accountable for CSA water management and your commission. However, I would ask you to consider the spirit of the legislation that identified the need for a Municipal Services Review of special districts and the determination that LAFCO was the best entity to conduct the review.

Following the legislature's intent, when constructive and accurate the Municipal Services Review report is an important tool. As a base-line document for now, it can be a foundation for the path forward and I support your approval of the CSA #6 MSR being considered today.

One last comment. I appreciate a good laugh as much as anybody. But the indexing of my written comments in the MSR as: Exhibit F. CSA #6 - 2013 Sewer Master Plan - while humorous, may have caused you to ignore my written comments and truthful information. I am requesting that my submitted written comments be accurately indexed and that this public comment be added to the MSR report.

Good day.

**Documents and presentations presented at the January
8, 2015 Reconsideration Hearing Request on The Shasta
LAFCO MSR For CSA #6**

January 8, 2015 Presentation to LAFCO Commission

Request for a County Service Area #6 - Jones Valley Water - Municipal Services Review Reconsideration Hearing

Good Morning Commissioners

I am Steven Boyd, a County Service Area #6 - Jones Valley Water - Ratepayer.

The Municipal Services Review process delegated to LAFCO by the California Legislature is intended as a working document between the Municipal Service Provider and those served. The recommended guidelines call for the MSR report to establish base-line data, evaluate opportunities for service improvements, and to look ahead for the future. The important role of public participation is identified.

Removing our public input from the CSA #6 MSR report at your December 18th meeting was a total disregard for the published process guidelines. What was left is a MSR report supported by the County that is void of any of the problems that actually exist at CSA #6. We have continually asked that the County work with us on addressing the CSA #6 problems and the County has continually ignored our request. An accurate CSA #6 MSR is important for controlling future water rates and providing reliable water and fire protection services to the district's property owners.

The reason that Commissioner Baugh did not find where public comment was included in any of the other Municipal Service Review reports for County Service Areas is because the public had no idea of the review, the process, and the benefits of public participation. The published guidelines recommend that the municipal service provider include MSR information with billing statements. Not only was this not done, but there is evidence that the County Service Area's Community Advisory Boards were not even informed.

We would hope that Commissioners Baugh and Kehoe, in their County Supervisor role as accountable directors of the Shasta County Water Agency and the CSAs, would also like to see an accurate and beneficial working MSR document for CSA #6.

For these reasons, we are requesting a Reconsideration Hearing be scheduled by LAFCO for the CSA #6 Municipal Services Review report. I have provided documents compiled from the Governor's Office of Planning and Research MSR Guidelines and from the AB 2838 legislation supporting our request.

Thank you for consideration of our request.

February 11, 2015

COUNTY SERVICE AREA (CSA) #6 - JONES VALLEY WATER - COMMUNITY ADVISORY BOARD (CAB) RESOLUTION SUPPORTING A SHASTA LOCAL AGENCY FORMATION COMMISSION (LAFCO) REQUEST FOR RECONSIDERATION OF SHASTA LAFCO'S MUNICIPAL SERVICES REVIEW (MSR) REPORT FOR CSA #6

WHEREAS, Shasta County Resolution 84-6 created the County Service Area Community Advisory Boards and states: It is in the interest of the County of Shasta to assure maximum participation in the decision-making process by those affected by the Board's decisions, and

WHEREAS, the requirement for LAFCOs to conduct reviews of municipal services was established with the passage of AB 2838, and

WHEREAS, the importance of Public Participation in the MSR report process conducted by LAFCO is well defined, and

WHEREAS, the MSR report information provided by Shasta County Public Works was void of CSA #6 issues and a path forward, and

WHEREAS, public input and comments were removed from the CSA #6 MSR report at the December 18th LAFCO Hearing, and

WHEREAS, AB 2838 provides a process where interested persons and entities can request a Reconsideration Hearing to reconsider LAFCO's adopted CSA #6 MSR determinations, and

WHEREAS the Community Advisory Board for CSA #6 desires a LAFCO MSR document that is accurate, identifies needed future improvements, presents a planned path forward, and includes Public Participation, and

WHEREAS, the Community Advisory Board would like to see County Public Works cooperation in the development of an updated MSR report to be submitted to Shasta LAFCO.

THEREFORE BE IT RESOLVED, the Community Advisory Board for CSA #6 requests that a LAFCO Municipal Services Review RECONSIDERATION HEARING be held in approximately 90 days.

PASSED AND ADOPTED this 11 day of February 2015

Ayes: 5

Noes: 0

[Handwritten Signature]
Secretary
Community Advisory Board, CSA #6

LOCAL AGENCY FORMATION COMMISSION MUNICIPAL SERVICE REVIEW GUIDELINES GOVERNOR'S OFFICE OF PLANNING AND RESEARCH

The requirement for LAFCOs to conduct reviews of local municipal services was established with the passage of AB 2838, the Cortese-Knox-Hertzberg Local Government Reorganization Act of 2000. In accordance with Government Code Section 56430, OPR developed these *Guidelines* through an extensive public participation process involving numerous interested parties and the public. I trust that these *Guidelines* will be valuable to LAFCOs in developing their processes for conducting municipal service reviews and addressing all of the substantive issues required by the law. I also hope that the *Guidelines* will be of value to Californians as a tool to participate more fully in local government decision making. - Tal Finney

A. STATUTORY BACKGROUND ON MUNICIPAL SERVICE REVIEW GUIDELINES

On September 26, 2000, Governor Gray Davis signed into law AB 2838 (Chapter 761, Statutes of 2000), authored by Assembly Speaker Robert M. Hertzberg. This legislation, titled the Cortese-Knox-Hertzberg Local Government Reorganization Act of 2000 (CKH Act) and codified as California Government Code (GC) §56000 et seq, marked the most significant reform to local government reorganization law since the 1963 statute that created a LAFCO in each county.

C. MUNICIPAL SERVICE REVIEW: ROLE OF THE PUBLIC

LAFCOs should encourage and provide multiple public participation opportunities in the municipal service review process. To this end, LAFCOs should develop and maintain a list of interested parties to whom such outreach can be extended. Service providers can assist in involving the public by including municipal service review information in newsletters or billing statements. Public comments should be considered and incorporated into the municipal service review process and reports where appropriate and feasible

PUBLIC PARTICIPATION

A major goal of the CKH Act amendments was to increase public participation in public service planning and delivery. Consistent with that goal, public notice requirements for all LAFCO processes were strengthened or augmented. LAFCOs were also required to adopt service review determinations in a public forum.

D. RECONSIDERATION

The CKH Act includes a process for interested persons and entities to request the Commission to reconsider its adopted determinations. Pursuant to GC §56895, when the Commission has adopted a resolution making determinations at a public hearing,

any person or affected agency may file a written request with the LAFCO Executive Officer requesting amendments to or reconsideration of the resolution. The request must include the recommended modification and state what new or different facts or applicable new law, that could not have been known previously, warrant this reconsideration.

The request for reconsideration must be filed within 30 days of the Commission's action. The reconsideration action should be scheduled for the next Commission hearing for which adequate notice can be given. Oral and written testimony may be received at the reconsideration hearing. The Commission may continue the hearing from time to time but not longer than 70 days from the date of the first hearing (GC §56895).

To: LAFCO Executive Officer and Commissioners

I am requesting that a MSR Reconsideration Hearing for County Service Area #6 - Jones Valley Water - be held at a future LAFCO meeting date to reinstate the public comments removed from the MSR on December 18, 2014. In addition, there will be new information presented to enable the CSA #6 MSR report to comply with Public Participation Guidelines that encourage the MSR process to be used as a valuable tool to improve municipal services.

From: Steve Boyd
13766 Green Mountain Trail
Redding, CA 96003
530-275-6498
sdb@redding.com

FOR MORE INFORMATION

T

Comments received during the public review period should be considered and incorporated in the final report as appropriate.

C. DISTRIBUTION AND COMMENT PERIOD

OPR recommends that LAFCO provide a formal public review period on the draft municipal service review report and hold at least one public meeting and/or workshop prior to the report being considered by LAFCO. It may be helpful to conduct a stakeholder meeting during the review period to obtain constructive input from those who helped shape the municipal service review.

35. Available government options that improve the ability to provide and explain budget and financial data.

36. Opportunities for improvement in the quality and/or levels of service through changes in government structure.

1. INFRASTRUCTURE NEEDS AND DEFICIENCIES

In identifying an agency's infrastructure needs and deficiencies, LAFCO may wish to address the following factors in its review:

FACTOR / ISSUE

1. Government restructure options to enhance and/or eliminate identified infrastructure needs and/or deficiencies.

14. Applicable permit status (i.e. CEQA, etc.).

E. PUBLIC PARTICIPATION

These guidelines include a number of recommendations which encourage broad public participation and municipal service review analysis which would affirmatively support the civil rights and environmental justice responsibilities of LAFCO including:

- Educate the public on the role of LAFCOs and the importance of municipal service reviews.
- Adopt general policies and procedures relative to the undertaking of the municipal service review. This will avoid any appearance of an unequal review of some services.
- Develop and publish a five-year schedule for municipal service reviews to maximize the ability of the public to participate in the process.
- Convene stakeholders and facilitate collaborative efforts to address issues and challenges that are identified during the municipal service review process.
- Undertake municipal service reviews across county lines if that would more appropriately address the community of interest.

C. MUNICIPAL SERVICE REVIEW: ROLE OF THE PUBLIC

LAFCOs should encourage and provide multiple public participation opportunities in the municipal service review process. To this end, LAFCOs should develop and maintain a list of interested parties to whom such outreach can be extended. Service providers can assist in involving the public by including municipal service review information in newsletters or billing statements. Public comments should be considered and incorporated into the municipal service review process and reports where appropriate and feasible.

PUBLIC PARTICIPATION

A major goal of the CKH Act amendments was to increase public participation in public service planning and delivery. Consistent with that goal, public notice requirements for all LAFCO processes were strengthened or augmented. LAFCOs were also required to adopt service review determinations in a public forum.

The municipal service review process chart (**Appendix D**) recommends that LAFCO provide several opportunities for the public to provide input in the process. These opportunities can include stakeholder meetings, public hearings or workshops to initiate municipal service reviews, a public review period of the draft municipal service review report, and a public hearing to consider adoption of written determinations.

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D. RECONSIDERATION

The CKH Act includes a process for interested persons and entities to request the Commission to reconsider its adopted determinations. Pursuant to GC §56895, when the Commission has adopted a resolution making determinations at a public hearing, any person or affected agency may file a written request with the LAFCO Executive Officer requesting amendments to or reconsideration of the resolution. The request must include the recommended modification and state what new or different facts or applicable new law, that could not have been known previously, warrant this reconsideration.

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**Governor's Office of Planning and Research
LAFCO Municipal Service Review Guidelines**

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The request for reconsideration must be filed within 30 days of the Commission's action. The reconsideration action should be scheduled for the next Commission hearing for which adequate notice can be given. Oral and written testimony may be received at the reconsideration hearing. The Commission may continue the hearing from time to time but not longer than 70 days from the date of the first hearing (GC §56895).

Attach A

April 2, 2015

To: Shasta LAFCO Commissioners

Subject: CSA #6 - Jones Valley Water - Municipal Services Review Addendum

Shasta County Resolution 84-6 created the Community Advisory Boards (CAB) within the County Service Areas (CSA) structure. To quote in part: "WHEREAS, it is the intent of the Board of Supervisors of the County of Shasta to assure maximum participation in the decision-making process by those affected by the Board's decisions;" and.....

The California Legislature, when passing AB 2838 gave LAFCO the responsibility for implementing the Municipal Services Review (MSR) process and the Governor's Office Of Planning And Research in MSR implementation *Guidelines*, established the importance of public participation as a tool for the public to participate more fully in local government decision making.

It is in the spirit of these documents that a team made up of CSA #6-Jones Valley Water-CAB members, community property owners, and including outside consultations, have created an Addendum to the CSA #6 MSR that was originally approved by the Shasta LAFCO Commission at a meeting held on December 18, 2014. LAFCO Commissioners are now being requested to approve the addition of the Addendum to the CSA #6 MSR Report and to direct LAFCO staff to add the document as the last exhibit identified in the MSR Table of Contents.

Steve Boyd, CSA #6 property owner and water ratepayer.

Attach B

EXHIBIT _____

ADDENDUM TO SHASTA LAFCO'S MUNICIPAL SERVICES REVIEW FOR COUNTY SERVICE AREA #6 - JONES VALLEY WATER

Issues/Concerns

1.) Since giving support to the Elk Trail expansion of CSA #6, the relationship between the County and the Community Advisory Board has been deteriorating. Community members that are volunteering their time and resources to serve the local property owners/ratepayers and the County Water Administrators have met with unfavorable County remarks and actions.

2.) Financial documents and charges that affect the water rates charged by the County are unclear and not understood.

3.) County water losses in CSA #6 that have been paid for by the water ratepayers have been extremely high for years. 15,200,803 gallons lost reported by County for 2014.

4.) Monthly CSA #6/County meetings that were providing timely exchanges between County Public Works and the CAB have been changed by the County to quarterly, against the wishes of the CAB.

5.) The Silverthorn Subdivision with 73 home sites that are served by old 3" metal water piping and sub-standard fire protection needs an infrastructure up-grade.

6.) CSA #6 administrative focus has been co-mingled with other Public Works responsibilities that appear to have higher priorities.

Future Proposed Actions

1.) Encourage the Board of Supervisors, acting in their roll as the County Water Agency to confirm their recognition and acceptance of Resolution 84-6 that places value in the efforts of the CSA #6 Community Advisory Board.

2.) Work with the County to create clear, useful, and understandable financial documents that can be used by the CAB to make decisions and recommendations to County water administrators.

3.) Request that the County contract with a leak detection company to locate and identify the source of the continued excessive water losses. Have control meters strategically placed to isolate flow discrepancies. Then identify possible funding sources to make the necessary

improvements. Funding and assistance resources are known and will be made available to the County.

4.) Continue the effort to return the quarterly CSA #6 meetings attended by the County to monthly meetings continuing to be held by the CAB. If this is not successful, then request time on the Board of Supervisor's Agenda to keep them informed (as the Shasta County Water Agency Board) of the CAB' monthly decisions and actions.

5.) Work closely with the County and homeowners to seek grant funding for Silverthorn infrastructure improvement.

6.) Shasta County's water future is critical to growth and quality-of-life. Continue to identify and research any option that will assist the County with improving CSA #6 water management.

April 1, 2015 - I am a current CSA #6 Community Advisory Board member in support of this Municipal Services Review Addendum. Signatures:

Bert Stead - Chair CSA-6

Yareza Allen

Larry Chowd

Michael Adams, Secretary CSA #6

Melvin Fisher CSA #6

Roy Vincent CSA-6

**April 2015 Addendum presented to LAFCO for inclusion in the
CSA #6 MSR of December 18, 2014. Rejected by Shasta LAFCO
Commission**

Attach A

April 2, 2015

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